



## QUALITY POLICY

*Reid is an Australian owned business, whose aim is to ensure customer satisfaction through the design, development, manufacture and sales of specialized screen printed and related products, primarily for the electronics and associated industries.*

*The Directors and staff of Reid are fully committed to comply with the requirements and continually improve and maintain the effectiveness of the Quality Management System outlined in the Quality Management System Manual.*

*As quality is everyone's responsibility, all members of the business are dedicated to the task of improving the company's efficiency by preparing, implementing, and following the procedures and methods defined within the Reid Quality System.*

*It is the policy of the Directors to establish and maintain an effective and efficient quality system, planned and developed in conjunction with all key personnel. This system will be based on the requirements of ISO9001:2015 Quality Management System – Requirements and ISO13485 Quality Management Systems – Requirements for Regulatory Processes. The Quality Policy is reviewed annually to ensure it maintains its compatibility with the context and the Strategic direction of the business.*

*The Quality Management System Manual outlines the system, which ensures that the quality requirements of both the business and interested parties are identified, and that uniform control of these requirements is consistently and adequately maintained. It defines how effective control is established through the use of written procedures and includes provision for the prompt detection and disposition of product and system defects.*

*Clem Johnson  
Director – Reid Labs and Reid Print Technologies*

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